

AKSHADA Y. VADNAGARE



CONTACT INFORMATION

Address: A-19, Divyadarshan Apartment, College Road, Nashik - 422005

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EDUCATION

Degree	Institution	Year
T.Y.B.Com (Final Year)	B.Y.K. College	2021
H.S.C. (12th Grade)	B.Y.K. College	2018
S.S.C. (10th Grade)	Nirmala Convent	2016

PROFESSIONAL EXPERIENCE

Role	Company	Years
Technical Support Engineer	Aress Software	3 Years

- Provided technical support via inbound/outbound calls, chat, and email.
- Assisted customers with troubleshooting, issue resolution, and technical queries.
- Delivered high-quality customer service, ensuring customer satisfaction.
- Recognized as 'Best Performer of the Month' for exceptional performance.

CERTIFICATIONS

- HR Management Assessment - Certified
- Content Marketing - Certified
- Digital Marketing - Certified

ADDITIONAL QUALIFICATIONS

- Represented Maharashtra at National Level Abacus Competition (Gujarat & Chennai - 2009, 2010)
- State & District Level Abacus Competition - 1st Runner-up (2010)
- Passed German A1 & A2 exam with B Grade
- Completed Tally ERP 9
- Passed 5 exams of Kathak Classical dance at State level, appearing for the 6th level exam
- Currently pursuing MBA in Marketing from D. Y. Patil, Pune

SKILLS & INTERESTS

- Technical Support, Troubleshooting, Customer Service -
- Dancing, Drawing & Sketching, Trekking, Travelling

PERSONAL DETAILS

- Date of Birth: 26.08.2000
- Marital Status: Unmarried

DECLARATION

I hereby declare that all the information provided is true to the best of my knowledge.

Yours faithfully,
Akshada Y. Vadnagare